

Somerset Estates

LUXURY PROPERTY MANAGEMENT

London | Home Counties

CONTACT

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YOUR PEACE OF MIND
OUR EXPERIENCE

Welcome to Somerset Estates.

We manage residential luxury properties in London and the Home Counties.

Our clients' properties and estates are managed and cared for to the highest standards, ensuring absolute peace of mind.

As a family-run business, our biggest asset lies in the personal and trusted service that we provide.

We started managing properties in 2012 following clients' demands for a trusted and bespoke property management firm.

First established as the 'property arm' of Somerset Consult, a firm of chartered surveyors, we developed an in-depth understanding of the complexities of managing luxury properties.

We take care of every part of a client's estate and prime residence, whether vacant or occupied, to maintain, improve and protect.

If you are looking for peace of mind, we would love to hear from you.

Philippa Somerset

Philippa Somerset, Managing Director



YOUR NEEDS
OUR COMMITMENT

HOW WE ARE DIFFERENT

Our team is here to assist with every aspect of a client's property and household management, including personal administration. This can range from being on call for emergencies, operating day-to-day maintenance, arranging improvement works, appointing and managing household staff, paying household bills on behalf of our clients, organising weekly security checks, and even stocking the fridge. We provide a fully managed service with 24-hour support, 365 days a year, including on Christmas Day, ensuring continuous care.

We provide our clients with complete faith in our services. We do this by ensuring that all their household needs are fulfilled, whether at home or overseas.

We understand clients' varied requirements and the intricacies of running prestigious homes and properties. Our dedicated service in the management of luxury properties is delivered with enthusiasm and passion by our experienced team. We appoint only the best and most qualified contractors, ensuring value for money at all times.

You can find our team at the Somerset Estates offices, located in the heart of central London.





YOUR PROPERTY
OUR BESPOKE SERVICE

PROPERTY MANAGEMENT

MAINTENANCE

We manage and organise all necessary maintenance, providing clients with the assurance that everything is delivered to the highest standards.

We're experienced in managing all property maintenance issues, from emergencies such as resolving water leaks or faulty air conditioning to everyday issues such as arranging for a hallway to be repainted or windows to be cleaned.

Our in-house handyman team provides quality service, including general repairs and decorating. We select specialist contractors, all experts in their field, to manage specific aspects of a client's property. A client's dedicated property account manager supervises all contractors and suppliers.

HANDOVER FOLLOWING CONSTRUCTION WORKS

It is imperative that handovers following construction works and Practical Completion are carried out efficiently to ensure that a client's residence continues to run smoothly.

This includes comprehensive management of all maintenance, client accounting, setting up and managing household bills, administration, and a 24/7 provision.

We review all handover documents, contracts and maintenance invoices, keeping the client's best interests in mind.

All items in a property are checked regularly as part of our comprehensive and preventative approach, thereby reducing the risk of any issues developing.



PROPERTY MANAGEMENT

GARDENING

Whether it's terrace maintenance services, seasonal planting, pruning, or light landscaping, our team is on hand to ensure clients' external spaces are well cared for. We also partner with specialist gardening contractors and designers to provide an excellent service. These could include horticulturists, pond maintenance, pest control, irrigation, or tree specialists to ensure the work is carried out to the highest standards.

HOME TECHNOLOGY

The modern world gives us everything we need at the touch of a button, but it can be frustrating when technology fails to work satisfactorily, especially at home. Our comprehensive maintenance services extend to working with experts, guaranteeing thorough specialist aftercare of home automation systems, such as audio, lighting, home cinema, multi-room audio visual, programming and motorised blinds and curtains.

SECURITY

Security is paramount, and at Somerset Estates, we understand the importance of treating a client's security as if it is our own. This aspect of our service is upheld by working alongside specialist security firms whose fundamental role is to undertake risk assessments and to guarantee that only the correct security measures are implemented and maintained. We act as key-holders and conduct regular security checks to ensure everything is in order, including fully operational alarm systems.

RESIDENTIAL BUILDINGS AND SERVICE CHARGES

We're here to provide a bespoke service that includes managing residential buildings on behalf of freeholders. Whether our clients are private individuals, freeholders, or leaseholders, we apply our personal, professional, and dedicated management style, ensuring that residential buildings and estates are well-maintained and safe at all times. We provide a fully comprehensive service that includes financial management, service charge accounting, and site-based personnel management.



COMPLEMENTARY SERVICES

Gleaned from our heritage as a construction and property consultancy, we have gained a deep body of experience and understanding of property and construction.

Our extensive network of connections in the wider property, construction, and associated fields enables us to recommend the best professionals for any property-related services a client may require.

Should a client need a surveyor, interior designer, lawyer, specialist contractor or architect, we would be delighted to assist with an introduction to a trusted partner.

INSURANCE

Our team removes the burden of liaising with multiple parties to manage the many aspects of running and safeguarding a client's property.

Our Somerset Estates property account managers will coordinate with one of our esteemed brokers to coordinate a whole property's policy – whether it relates to contents, fine arts or building insurance policies – providing a seamless experience for clients and their families alike.

We also have vast experience in managing complex insurance claims on behalf of clients.

LETTINGS MANAGEMENT

Our clients have complete peace of mind that their rented properties are looked after to the highest standard.

We manage all aspects of lettings, from pre-tenancy checks to establishing agreements and inventories and being the point of contact for all maintenance work.

We work with the best partners in the industry to ensure our clients' properties are suitably brought to market.





YOUR HOME
OUR PRIORITY

*Running a household can be time consuming and demanding.
We're here to take care of all aspects of your home
management, whether the property is a main residence, second
home, a pied-à-terre or is tenanted.*

HOUSEHOLD MANAGEMENT

VACANT PROPERTY MANAGEMENT

We understand that every client's property needs to be cared for to the same exacting standards, whether it is a primary residence, holiday home or pied-à-terre. We attend to every detail of managing our clients' vacant properties and regard it as a personal commitment to ensure that, when a client returns home, it is to the level of comfort they expect, however long they have been away.

We conduct weekly maintenance and condition inspections, mitigating the security and damage risk associated with vacant properties for many months of the year while ensuring that insurance policies remain validated. And, of course, we ensure everything is as it should be for our clients' next return.

PROPERTY ADMINISTRATION

We take the headache away from coordinating the administration of a client's primary residence, holiday home, country estate or city apartment.

Somerset Estates expert team manages all administration and paperwork, pays the bills and staff wages, and always looks after a client's finances and negotiates the most cost-effective service solutions.





HOW WE MANAGE OUR CLIENT ACCOUNTS

At Somerset Estates, our company code of conduct and ethical values are key to establishing client relationships and maintaining client partnerships. If required, client bank accounts can be provided and held securely under the Client Money Protection Scheme.

Every month, we provide a detailed property and household update and an expenditure report, ensuring absolute transparency.

CONCIERGE

We endeavour to find the perfect match for a client and their lifestyle. As part of our management services, we fully vet, hire and manage highly skilled household staff to meet clients' personal requirements.

These can include butlers, housekeepers, chauffeurs, chefs and nannies, as well as personal trainers.

HOUSEHOLD STAFF

We understand that the many facets of a client's life need to connect seamlessly. We are here to connect the dots, offering an experience that allows our clients the time to focus their attention on where they most wish to spend it.

From preparing weekly groceries meticulously matched to dietary requirements and tastes, to organising bespoke events or private jets, we work with the best partners to understand a client's lifestyle and cater for their specific needs.



WHO WE ARE

PHILIPPA SOMERSET

Managing Director

With years of luxury property expertise, Philippa founded Somerset Estates to deliver discreet, detail-driven management for ultra-high-net-worth clients. Her exacting leadership now places Somerset among the UK's most recommended super-prime specialists.



DAVID SOMERSET

Chairman

A Chartered Surveyor with decades in construction and property, David is a respected Managing Director whose deep legal and technical expertise has shaped luxury projects across the UK and overseas.



KRISTIS DORITIS

Senior Property Manager

Senior Property Manager Kristis oversees all Somerset Estates operations. Armed with a Master's in Real Estate and six years in premium residential, his sharp troubleshooting and unwavering commitment ensure exemplary service for every client.

WHO WE ARE



DANIEL CREED

Property Account Manager

With over 20 years' experience, Property Account Manager Daniel oversees prime residences across central and north London. His considered, hands on approach ensures each home is managed with precision and care, allowing properties to run flawlessly for their owners.



BENJAMIN BROWN

Property Account Manager

Benjamin oversees the management of prime residences across London and Surrey, bringing a logistics-honed eye for detail to ensure seamless, proactive property care that allows clients to enjoy their homes effortlessly.



LAUREN NEDERVEEN

Property Account Manager

Lauren supports the management of prime residences across London, bringing a relationship-led, detail-focused approach to ensure each property is carefully overseen. Her calm, proactive style helps clients feel confident that their homes are managed seamlessly.



KIT VIGUS

Lead Maintenance Technician

Kit delivers comprehensive maintenance—from plumbing and drainage to landscaping and general repairs—swiftly resolving emergencies and preventing issues before they surface.



DAVID JENVEY

Building Surveyor

David specialises in building surveys and schedules of condition, delivering clear, detailed assessments that safeguard clients' interests and uphold properties to the highest standards.



HARRY BADH

Accounts Manager

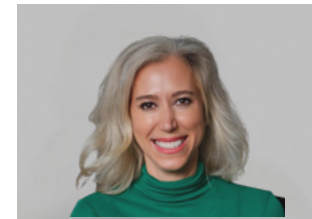
Harry ensures smooth and accurate handling of all financial operations. With over eight years of experience in computerised accounting, he brings a calm, organised approach and supports the team with efficiency, flexibility, and attention to detail.



SOPHIE RUSSELL

Assistant Operations Manager

Sophie supports the day-to-day operations at Somerset Estates, bringing a calm, highly organised approach and experience within London's luxury property sector.



ANA FARR-JONES

Marketing Consultant

Ana heads up Somerset Estates' marketing, using her interiors and property expertise to craft consistent, high-impact storytelling that upholds the firm's luxury reputation.





TESTIMONIALS

Martin - Private Client Representative

I've had the pleasure of working with Somerset Estates Property Management, and I can confidently say they are among the best in the industry. From the very beginning, their professionalism, transparency, and attention to detail stood out. They truly care about both property owners and their houses, making every effort to ensure smooth, hassle-free experiences for everyone involved.

Paul - Deputy Head of Security

We have engaged Somerset Estates as our property management since January 2025, and I have found them to be extremely professional and consistently willing to help. Communication has been excellent; any email, text, or phone call has been answered promptly and addressed in a timely manner. If there is an issue with a contractor, they take proactive steps to rectify the problem. The staff are friendly and approachable, and they possess outstanding knowledge of the industry. I would have no hesitation in recommending this company and their staff.

Yousef - Private Client

I've been using Somerset Estates Property Management for over a year to look after my flats in London and I'm very satisfied with their professional and reliable service. Their regular visits include checking the post, testing lights, flushing toilets, adjusting the AC and ensuring no issues are overlooked - along with their friendly attitude which makes all the difference. Highly recommended to anyone seeking a trusted and proactive property management firm in London.

Antonia - Private Client

Somerset Estates Property Management have been working alongside us to manage our property in an iconic London building, and I cannot recommend them enough. They are attentive, highly professional, and detail-oriented with a positive, can-do attitude.



